



ONLINE STORE TERMS & CONDITIONS

Privacy & Security Policy

Specifically with regards to Logicube's ecommerce transactions, Logicube makes every endeavor to protect confidential information received from our customers. Logicube does not sell, rent or trade customer information. Our website uses SSL (Secure Socket Layer) technology to transmit information and no credit card information is stored on our website.

We may, on occasion, contact you via email to notify you of new product announcements, product information, product promotions or other important information. You may request to remove your name from future communications by replying to the email with "unsubscribe" in the subject line. Please see our complete privacy policy here: [http:// www.logicube.com/legal/](http://www.logicube.com/legal/)

Order Information

Pricing and products on our ecommerce website are for purchases from USA customers only. We cannot ship to locations outside of the USA on orders placed via our ecommerce website. If you are located outside the USA please contact our sales department directly via email at sales@logicube.com or one of our International partners listed here; <http://www.logicube.com/sales/international-sales/>

Orders are not binding upon Logicube until accepted and confirmed by Logicube.

Delivery/Shipping Information

- Orders will be processed within 48 hours (Monday-Friday, 8AM-5PM PST) and shipped within 5 days of confirmation of order
- Logicube will confirm delivery date via email notification

Payment Policy

- We accept VISA, MasterCard & PayPal . We do not accept credits cards issued by financial institutions outside the USA
- We do not accept COD, money orders, cashier's checks or personal checks for online orders
- Customer is responsible for all taxes associated with the order
- Customer is responsible for all shipping charges associated with the order

Pricing & Information

All pricing is subject to change. For all prices, products and offers, Logicube reserves the right to make adjustments at its discretion. Logicube uses its best efforts to put accurate and up-to-date information on the site, but Logicube assumes no liability or responsibility for any errors or omissions in the content on the site.



Order Cancellation

All orders accepted by Logicube are non-cancellable.

- Cancelled orders are subject to penalty of 5% of the total invoice amount
- If Logicube cancels the order due to unavoidable delays in shipping product (exceeding 30 days from order date), the penalty will be waived
- No returns will be accepted without pre-authorization by Logicube and an RMA (Return Material Authorization) number. Any product returned without an RMA number will be refused and returned to the customer at customer's own expense

Returns Policy

- All returns or exchanges must be pre-authorized by Logicube
- All returns require an RMA number. Any product returned without an RMA number will be refused and returned to the customer at customer's own expense
- Customer is responsible for all freight charges incurred when returning units to Logicube
- Returns for refunds and/or exchanges (excluding shipping and handling fees) for non-defective product are honored within 14 days of invoice and are subject to a 15% restocking fee (per item being returned).
- Products must be in new, unused condition to be eligible for refunds/exchanges, and must be returned in the original packaging and with all included materials
- Shipping charges are not refundable
- Defective product can be returned to Logicube for repair under our standard warranty policy. please refer to our warranty statement at <http://www.logicube.com/legal> which contains detailed information regarding how to contact Logicube with regards to defective product
- Under no circumstances will Logicube accept product for return or repair that has been physically damaged by the customer, has been improperly installed, mishandled or by failure to follow all operating instructions contained in the operating manual
- Please refer to Logicube's warranty statement on our website at <http://www.logicube.com/legal> and printed in the users' manual that is included with the product for complete information regarding our warranty policies